

Announcing the Launch of Our New Service for Global Market

July 18, 2018

Dear Partners,

Time Design is excited to announce that the additional terms and new service will be **available from 18 July 2018**. Our unique dynamic package booking engine which enable hotels to sell room with airline ticket and other travel item at hotel's official website, will be expanded into the Global Market (global origin).

■ Additional Terms and New Service for Global Market

- Opening of English-Language 24/7 Customer Service
- Multi-Language UI (English, Simplified/Traditional Chinese, Korean)
- Available to sell Rate Plan which follows Hotel's cancellation policy

■ Added function Summary

	Existing function	New function!
UI / Language [*] The operating company and rules will be separated by the language menu	Japanese	English, Chinese, Korean
Target Market	Japan	Global
Flights	Originating from Japan	Originating from any cities
Operating Company (Country)	Time Design Co., Ltd (Japan)	Time Design International Pte. Ltd. (100% subsidiary of Time Design Co., Ltd)
Travel Agency License	Japan Travel Agency #1977	Singapore Travel Agency #03125
Cancellation Policy (for Guests)	- Cancellation made less than 2days of use (before departure):50%; -Cancellation made on the day of use (after departure) full charge. -There is no non-cancellable rate.	Follow Hotel policy
Customer Service Support	Japanese (10am-18pm/JST. Monday-Friday, except Japan Public Holidays)	English (24/7 operation)

Time Design

Time Design Co., Ltd
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Should we can be of any further assistance, please feel free to contact us at global@time-design.co.jp.

Sincerely,
Time Design. Co.,LTD.